



# IMPORTANT NOTICE FOR FAMILIES OF PRISONERS – New An Post BillPay Service for Prisoner Payments

The Irish Prison Service wishes to ensure that prisoners can still have access to funds for tuck shop purchases on a continuing basis.



## Irish Prison Service/An Post BillPay Cards

You can now make funds available to your relative while they are in custody by making a payment in your local post office. There are 950 post offices nationwide which will accept the BillPay Cards and the amount you pay will then be made available to the prisoner's account so that they can purchase items in the Prison Tuck Shop.

Your relative in prison must nominate you as the relevant person providing your name and address in order for you to receive the An Post BillPay Card.

### How does it work?

- 1) Your relative in prison needs to fill in a form nominating you as the nominated contact to receive a BillPay Card.
- 2) You will receive the BillPay Card in the post.
- 3) You can then go into your local post office, present the BillPay Card and pay your chosen amount by cash or debit card and you will receive a receipt which you should keep.
- 4) Your relative in custody will then receive the funds in their prison account which they can use for tuck shop purchases.

**The maximum limit is €200 – Any amounts in excess of €200 cannot be processed**

**For Queries on Prisoner Payments Please Email;  
PamsCash@irishprisons.ie**

The Irish Prison Service will make every effort to ensure funds are transferred to the relevant prisoner account as soon as possible after payment is made. However, this is subject to banking/An Post ICT systems and opening hours for the processing of such transactions. Payments made on Sundays to Thursdays will usually be in the prisoner account within 2 days while payments made on Fridays or Saturdays may take up to 5 days.



#### Disclaimer

The Irish Prison Service bears no responsibility for any errors made in the completion of bank transfers.  
Amounts in excess of €200 cannot be processed